

Warranty Terms

30th June 2020

1. Dinolift Oy warrants newly delivered Dino aerial work platforms to be free from defects in materials, constructional parts, components and workmanship, with terms and limitations set out below in these warranty terms.
2. The warranty periods are:
 - for structural parts five (5) years
 - for components other than Supplier's own manufacture, two (2) years
3. The warranty period starts from the earlier of (i) date of delivery to a customer from Distributor; or (ii) twelve (12) months after delivery to Distributor from factory.
4. Warranty cases related to engines and generators or other accessories manufactured by external suppliers are to be handled by and with the local authorized distributor of each respective manufacturer.
5. The warranty covers only the cost of constructional parts and components used in the equipment. The warranty does not cover:
 - damage or loss caused by transportation
 - damage or loss caused by misconduct, misapplication or accident damage, failure or loss caused by negligence of instructions, manufacturer specified service program, maintenance or storage
 - normal wear of the equipment and damage resulting therefrom, nor wearing parts and materials, such as rubber tyres, seals, hoses, fittings, batteries, filters, etc.
 - damage, failure or loss caused by maintenance or repair work performed by unauthorised service personnel
 - damage, failure or loss caused by the purchaser's acts or omissions causing alterations or modifications to the structure, configuration or quality of the product
 - any indirect damage or loss such as loss of profit and downtime costs, etc.
 - any claims by a third party.
 - any damage caused to other property.
6. In case of warranty repairs the Supplier may choose to
 - replace the damaged part
 - repair the damaged part or have it repaired by a subcontractor
 - grant a price reduction. The price reduction is subject to approval by the purchaser.
7. All spare parts delivered for warranty repairs will be charged from the client at first. Warranty claims should be issued using a form drawn up by the Supplier for this purpose. The form shall be filled in as completely as possible and sent or e-mailed within the period stipulated in the Dinolift instruction of warranty procedure to the address below:

Address
Dinolift Oy
Raikkolantie 145
FI-32210 LOIMAA
Finland

Telephone
+358 20 1772 400

Business ID
2031176-2
VAT
FI 2031176-2
Domicile
Loimaa, Finland

Bankers
Nordea Loimaa
IBAN: FI2410973000048641
BIC (SWIFT): NDEAFIHH



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The Supplier commits to review and inform the Distributor on any warranty claim within 30 days from date of submission.

8. The needed spare parts will be credited to the client after approval of the warranty claim.
9. The warranty of replaced or repaired parts expires at the time of expiration of the warranty of the aerial work platform in unison with the terms described hereof.
10. The purchaser is obliged to send the damaged part to the Supplier for inspection at Supplier's expense and at request from the Supplier. Replaced or refunded parts become the property of the Supplier.
11. No claim will be accepted if Dinolift notification and warranty procedures are not followed or non-original parts or parts not approved by the Supplier have been used.

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